



Create. Connect. Combine.
The Unthinkable.

Talemate BV
Zandvoordestraat 444
8400 Oostende
België

Sales Conditions zbos.

Specific Terms of Sale for the zbos software platform.

Acquiring the **zbos** software from Talemate includes the purchase of the software platform and a recurring license fee. With this full package, the customer procures a multi-functional software platform designed for the management of robotics, IoT and virtual environments.

PURCHASE OF THE SOFTWARE PLATFORM

For a one-time purchase price, the customer acquires the core system of the **zbos** software platform. This one-time purchase must be accompanied by a monthly or annual license fee, which grants access to all platform functionalities and additional services.

LICENSE FEE

To unlock the capabilities of the **zbos** software, including advanced features, updates, and cloud-based tools, the customer must pay a recurring monthly or annual license fee. This fee includes:

- The use of the full software package, local and via cloud, and all its functionalities.
- Cloud Services: Continuous access to the cloud for remote access, storage, synchronization, and data backup.
- Multimedia Tools: Full use of all multimedia features and functionalities integrated within the **zbos** software.
- Software Upgrades: Access to all updates, patches, and new versions of the software released by Talemate.

Failure to pay the monthly or annual license fee will result in the suspension of access to the software platform and all enhanced features, until payment is resumed.

TERMINATION

Either party may terminate the software service agreement with a 3 months written notice.



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Upon termination, the customer will retain the purchased **zbos** software package but will lose access to its features and control, including all local and cloud services, remote access, multimedia tools, and software updates.

SUPPORT

Technical support and customer service for the **zbos** software are included in the license fee for a maximum of four (4) business hours every month. Support covers installation, troubleshooting, and guidance on the use of software features.

CHANGES TO TERMS

Talemate reserves the right to modify these specific **zbos** terms and conditions at any time. Customers will be notified in writing of any changes at least 30 days prior to their implementation.

GOVERNING LAW

These terms shall be governed by and construed in accordance with the Belgian law.